

# Northeast Iowa Community College

## ALEKS REMOTE PROCTOR - Frequently Asked Questions

### Is there a fee to take ALEKS?

There is no charge for an initial ALEKS account. There is a \$15 fee for subsequent accounts. The fee for Respondus Monitor (web monitoring) is waived until 6/17/2020, a \$5 fee will be incurred after that time to students via ecommerce, payable by credit card.

### What help is available if I don't understand how to navigate the ALEKS program?

If you aren't sure how to input an answer or need help while you are taking the ALEKS Placement Assessment, select the Help button below the answer pallet tools. Going to the tutorial during your Placement Assessment will NOT impact your Placement Assessment results.

### How long is my ALEKS account active?

Your ALEKS account and Prep and Learning Modules are valid for 12 months, and you can take up to 5 assessments during that time period.

### Are notes and calculators acceptable to use during the placement test?

No, ALEKS provides you the tools necessary to complete the exam. The goal of the assessment is to show where you place and to make sure you are placed into the appropriate math course based on your current knowledge. Blank scratch paper and a pencil or pen can be used to work out problems. Please show both sides of the paper to the camera during the environment check.

### When it asks me to show identification to the camera that was indicated by an instructor, what ID is it asking for?

You can use a school ID, state ID, driver's license, passport, etc. to prove it is you.

### What is the purpose of the ALEKS Placement Assessment?

NICC requires an ALEKS Placement Assessment to determine readiness for mathematics courses. ALEKS is a web-based program that uses artificial intelligence to map a student's strengths and weaknesses. The Placement Assessment is up to 30 questions and generally takes 60-90 minutes to complete. After the Placement Assessment, an individualized Prep and Learning Module is available for students to refresh their knowledge on forgotten topics. Students then have the opportunity to reassess and improve their placement. ALEKS consists of three parts: an Initial Placement Assessment, Prep and Learning Module (an individualized, self-paced online review) and access to 4 additional Placement Assessments.

### What should I do if my account is expired?

If your ALEKS account is expired, please call 844-642-2338, ext 1311 for assistance.

### How do I view my score?

You will see your score immediately after you complete each assessment. Your score is also entered into your academic record at NICC for advising and course registration purposes.

### How do I get technical support for the Math Placement Assessment?

For technical support assistance, you may call ALEKS technical support at (800) 258-2374.

Please contact [testproctorc@nicc.edu](mailto:testproctorc@nicc.edu) for any unanswered questions.